

milad rezai

Backend Developer



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📄 SUMMARY

Backend Developer focused on PHP and Laravel. I've built several open-source Laravel packages and continue actively developing and improving them; I've also collaborated on a team project, contributing to backend development, API design, code review, and task planning. Experienced with MySQL, Redis, Docker, and Linux. I care about writing maintainable code and solving real technical problems.

🧠 SKILLS

php

laravel

git

mysql

docker

linux

redis

rest api

📁 EXPERIENCE

ticketFlow (Open Source Team Project) 🔗

Backend Developer

2026/06/11 – 2026/09/18 | remote

Designed and built a Laravel REST API ticketing system with SLA-based auto-escalation for unanswered tickets

Owned branch management, pull request review, and task planning for the team

📁 PROJECTS

miliPay 🔗

PHP 8.2, Laravel 12 | 13, Contract-based Architecture, Design Patterns

An open-source Laravel package that solves a common pain point for Iranian developers: integrating multiple payment gateways meant writing separate, duplicated logic for each one. MiliPay unifies Zarinpal, Zibal, and future gateways behind a single API, handling the full payment flow — sending requests, receiving transaction data, and redirecting users to the gateway. Its Contract-based architecture means new gateways can be added as adapters without touching the core

miliRulePilot 🔗

PHP 8.2+, Laravel 12, Fluent API, Service-based Architecture

An open-source PHP package for building rule-based decision systems in Laravel applications. It addresses a common problem: as systems grow, business logic ends up scattered across controllers and services as long chains of if/else conditions, making decisions hard to trace, test, or change. MiliRulePilot solves this by letting rules be defined separately from the code that uses them — input data is run against a rule set to get a specific outcome, and new rules or changed decision logic can be added without touching the package's core. Published on Packagist with ~17 GitHub stars.

ticketFlow 🔗

PHP 8.2+, Laravel 12, Laravel Sanctum, Swagger, Clean Architecture, PHPUnit, MySQL, Redis, REST API

TicketFlow is an open-source Laravel REST API for support ticket management, built as a 2-developer team project. Support systems often let high-priority tickets sit unanswered when no one follows up in time. TicketFlow solves this with SLA-based escalation that automatically detects unanswered tickets based on priority and response time, and reassigns them to an available agent. The system also includes authentication, role-based permissions, ticket conversations, notifications, and reporting. As lead backend developer, I owned branch management, pull request review, and task planning for the team.